Metatheoretical Snowmen II
User-Centered Design (UCD)

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Origin of User-Centered Design
My Snowman = information system
Information Behavior Research
Implications for system design are limited
UCD as a Metatheory
human interactions with information systems

Primary goal is to design and improve system based on understanding of human information behavior
Information behavior in context

System to support human interaction with systems
Goals and Tasks

“Does it work so well that people can concentrate on what they are doing rather than on operating the system or device?” (Bates, 2005)
Thanks!

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